

Release Notes

hp StorageWorks Business Copy EVA/MA/EMA 2.3 Host Agent for Windows

Product Version: 2.3

Fifth Edition (September 2004)

Part Number: T3032-98206

This HP StorageWorks Business Copy (BC) for enterprise virtual array (EVA), modular array (MA), and enterprise modular array (EMA) document describes BC host agent issues not covered elsewhere in the documentation set.



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About this Document

This section describes the content reflected in this document, including:

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Release Notes information

All Release Notes information is covered in the [Known issues, resolutions, and additional information](#) section.

Intended audience

This document is intended for customers and HP authorized service providers.

Business Copy documentation

BC documents are distributed using a BC documentation CD and by a Web download from the BC product page website: <http://h18000.www1.hp.com/products/storage/software/bizcopyeva/index.html>. Refer to the *HP StorageWorks Business Copy EVA/MA/EMA 2.3 Getting Started Guide* (AA–RVHPA–TE) for a list of BC-related documents and part numbers.

Business Copy product updates

BC product updates, if available, are located at the BC software and drivers page website: <http://h18000.www1.hp.com/products/storage/software/bizcopyeva/index.html>.

Known issues, resolutions, and additional information

A6826A HBA incompatibility

The BC v2.3 host agent for Windows does not support the A6826A HBA on Windows Server 2003 (64-bit). An incompatibility exists between the BC host agent software and the HBA driver that prevents BC from discovering the HBA. This problem will be addressed in a future release.

Do not run BC jobs that perform mounts when all available drive letters are utilized

Applies to: Microsoft® Windows® 2000, Windows 2000 Datacenter, and Windows Server 2003

Description: Running a BC job that includes MOUNT operations causes Windows to unexpectedly reshuffle the “pre-BC job” drive letters. Running the undo job causes the BC job drive letter resources to be released, but the previous drive letters removed during the BC mounting process are not re-presented at the Windows level.

Resolution: Make sure at least one available drive letter exists above the minimum number required for BC job MOUNT operations. For example, to arrive four LUNs to the operating system requires five available drive letters. Also, make sure that none of the mount points included in the BC job are included in the last available disks within the operating system.

An alternate solution is to mount the disks as folders instead of as drive letters.